



**SANGGUNIANG BAYAN OF ALEGRIA**

**HON. DOMINADOR G. ESMA, JR.**  
Municipal Vice Mayor  
Presiding Officer

**HON. REUEL O. JALASAN**  
SB Member  
Chairperson, Committee on Public Works,  
Infrastructure, Housing and Land Use  
Chairperson, Committee on Peace and  
Order and Public Safety and  
Transportation

**HON. NIMFA N. SAGARAL**  
SB Member  
Chairperson, Committee on Women,  
Family, Social Welfare, Gender and  
Development, Senior Citizens and PWD  
Chairperson, Committee on Disaster Risk  
Reduction Management.

**HON. ERLINDA B. SILVOSA**  
SB Member  
Chairperson Committee on Education,  
Culture, IP & Arts, Moral, Spiritual and  
Value Formation

**HON. EMALYN S. MICOMPAL**  
SB Member  
Chairperson, Committee on Health and  
Sanitation

**HON. ARNOLD L. DAGCUTA**  
SB Member  
Chairperson, Committee on Rules, Justice  
and Human Rights, Civil Service,  
Ordinances, Good Governance and Legal  
Matters  
Chairperson, Committee on Ways and  
Means, Budget, Finance and  
Appropriations

**HON. RYAN T. ABARICO**  
SB Member  
Chairperson, Committee on Environment  
and Natural Resources  
Chairperson, Committee on  
Communication and Tourism

**HON. REYNALDO B. RANAY**  
SB Member  
Chairperson, Committee on Agriculture  
and Food Security and Agrarian Reforms

**HON. ELDY S. GABELIGNO**  
SB Member  
Chairperson, Committee on Economics,  
Trades, Industry and Cooperatives, Labor  
and Employment

**HON. ALMASUR G. OPALIA**  
Liga ng mga Brgy. President  
Chairperson, Committee on Barangay  
Affairs  
Chairperson, Committee on Anti-Drugs  
and Narcotics

**HON. REIL JOHN A. ESMA**  
SK Fed. President  
Chairperson, Committee on Youth Welfare  
and Sports Development

Republic of the Philippines  
Caraga Region XIII  
Province of Surigao del Norte  
Municipality of Alegria

**SANGGUNIANG BAYAN OF ALEGRIA**

**EXCERPTS FROM THE MINUTES OF THE REGULAR SESSION  
OF THE SANGGUNIANG BAYAN OF ALEGRIA, SURIGAO DEL  
NORTE, HELD AT THE SANGGUNIANG BAYAN SESSION HALL  
ON MARCH 1, 2021.**

**PRESENT:**

Hon. Dominador G. Esma, Jr.	- MVM, Presiding Officer
Hon. Nimfa N. Sagaral	- SB Member
Hon. Erlinda B. Silvosa	- SB Member
Hon. Emalyn S. Micompal	- SB Member
Hon. Arnold L. Dagcuta	- SB Member
Hon. Ryan T. Abarico	- SB Member
Hon. Reynaldo B. Ranay	- SB Member
Hon. Eldy S. Gabeligno	- SB Member
Hon. Almasur G. Opalia	- LNMB President

**ABSENT:**

Hon. Reuel O. Jalasan	- SB Member
Hon. Reil John A. Esma	- SK Fed. President

**RESOLUTION NO. 2021-022, SERIES OF 2021**

**A RESOLUTION POSING COMPLAINT REGARDING THE BAD  
INTERNET CONNECTION OF PLDT KITCHARAO**

**WHEREAS**, the Office of the Municipal Mayor sent a letter to this Office airing the complaint raised by the affected sectors as an effect of internet connection outage by the PLDT;

**WHEREAS**, the Municipality of Alegria as a government entity is compliant to the Republic Act 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 which mandates all government offices and agencies including local government units (LGUs), GOCC and other government instrumentalities;

**WHEREAS**, Republic Act 8792, otherwise known as E-Commerce Act of 2000 recognizes the vital role of information and communications technology in nation-building which aims to facilitate domestic and international dealings, among others;

**WHEREAS**, PLDT (with tower/repeater installed in the Municipality of Kitcharao) is the prime internet service provider in the municipality of Alegria and its neighboring LGUs and by both private and government agencies but its internet connection has been down for few days and every time power outage occurs in the Municipality of Kitcharao internet connection is also down affecting the entire place of coverage like the Municipality of Alegria, which raised issues and concerns affecting both teachers and student like delayed the printing of modules; on-line classes particularly college students and mostly affecting the LGU services as a violation to the mandates provided in RA 11032;

**WHEREAS**, the continued internet connection outage by PLDT (Kitcharao) has caused a significant economic distress and poor delivery of services affecting the LGU's performance particularly the Business Permit and Licensing Office, LGU Information System, among others and also trouble to both the students and the teachers in the process of education and the business sector that are dependent to the internet especially during this time of pandemic;

**WHEREAS**, this Honorable Body calls the PLDT to find means to resolve the issue and/or improve the quality of their service for the general welfare of the local constituents;

**WHEREFORE**, considering the above premises, it was:

**RESOLVED AS IT IS HEREBY RESOLVED** to pose a Complaint regarding the bad internet connection of the PLDT Kitcharao.


**FURTHER RESOLVED** that this resolution be forwarded to the agencies concerned, copy furnished to the Department of Information and Communications Technology (DICT), PLDT Central Office and PLDT Agusan del Norte and all others concerned for appropriate information and most favorable action.

**ADOPTED AND APPROVED.** March 1, 2021

MOVANT : Hon. Arnold L. Dagcuta  
SECONDED : mass

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I HEREBY CERTIFY TO THE CORRECTNESS OF THE FOREGOING RESOLUTION.

  
**DOMINADOR G. ESMA, JR.**  
Municipal Vice Mayor/Presiding Officer

Attested by:   
**MARIA ELENA J. BUCONG**  
SB Secretary



